

DECEMBER 2025 RESIDENT NEWSLETTER

December 1, 2025

To: All Residents
Re: General Notice

Hello Residents,

PLEASE READ ALL MONTHLY NEWSLETTERS FOR ANY AND ALL UPDATES FOR YOUR KNOWLEDGE AND UNDERSTANDING!!

**** As a reminder, ALL BRHA policies and rules are to be followed. If you are unsure of a policy or would like to review any of them, please contact the office. All policies and rules are in folders in our front lobby area.**

****Please refer to the EMERGENCY work order procedures that is posted in a kitchen cabinet of all apartments if you have an actual maintenance-related emergency during holiday closings****

***Office/Maintenance hours:** Monday - Friday 08:00 a.m.- 04:00 p.m.

***Office Closings:** Wednesday, December 24, 2025 (Closing at 12:00 p.m. for Christmas Eve)
Thursday, December 25 – Friday, December 26, 2025 (Christmas Holiday)

***Maintenance Closings:** Wednesday, December 31, 2025 (Closing at 12:00 p.m. for New Year's Eve)
Thursday, January 1 – Friday, January 2, 2026 (New Year's Holiday)

1. **Change in Season and Heating** – for those who have them, **TURN ALL OUTSIDE HOSE BIBS OFF** for the winter, if you have a leak at that location then you will be responsible for any damage caused by freezing pipes. WINTER is almost here!!! This means that when the temperature is below 32 degrees it is imperative that all residents keep your utilities on, especially power, and make sure it does not get cut-off for nonpayment; if it does and something freezes and breaks, all of the damage will be your responsibility to pay for. **To ensure that pipes do not freeze we strongly recommend setting the thermostat at a minimum of 55 degrees (most importantly leave it at this setting when you are staying away from your apartment for more than 1 day.** We require that utilities are on at all times. If it is below 29 degrees, we also encourage residents to let the water drip at all faucets to help prevent the freezing of the pipes during severe cold weather. Heat costs up here are high so in order to keep your power bill down we recommend that you set your thermostat at a maximum of 70 degrees as well as wearing warmer clothes during these months should help with keeping down costs. I encourage All residents that are 55 years and older to take advantage of and apply for the heating assistance that is provided through North Georgia Community Action. Also, changing the filter out that



maintenance leaves during pest control will help keep costs down and **PLEASE DO NOT BLOCK, at any time, the intake (Return Vent) it is the larger vent located in the apartment.** I have NO control over the pricing and usage of resident's power and you are responsible to keep it connected at ALL times per your lease.

- *******Cold Weather – It is the Residents Responsibility to always maintain your power usage and water usage to AVOID the freezing of interior pipes in your unit. All residents need to maintain their power to prevent enormous high-cost power bills.** NO Gasoline powered heaters of any kind are ever allowed to be operated inside your apartment. If a pipe freezes and breaks and causes any damage then the resident of the apartment with the issue will be charged the full costs of repairs. If it is below freezing, please leave a drip at your faucets and the cabinet doors open to allow heat to get to the exterior walls that have water pipes.
- 2. **-Trash on the Property- TRASH CANS!!!** Pick UP after your household - You, the Resident, is solely responsible for establishing trash service and to **PAY** for this service to the person you contract with. I am not responsible for coordinating this for any resident. **YOU ARE TO OWN YOUR OWN OUTSIDE TRASH CANS WITH LIDS AT ALL TIMES AND YOU ARE RESPONSIBLE FOR REMOVING ALL OF YOUR OWN TRASH EACH WEEK BY A TRASH SERVICE OR BY THE TRANSFER STATION 1 MILE DOWN THE ROAD. ALL TRASH IN BAGS MUST BE STORED INSIDE A TRASH CAN AND NOT IN THE YARD OR ON THE PORCH AT ANY TIME! YOU ARE ALLOWED UP TO TWO (2) TRASH CANS SO THIS SHOULD NOT OCCUR. YOU WILL BE GIVEN A VIOLATION NOTICE IF TRASH IS SEEN STORED IMPROPERLY!!**
- 3. **-Lease Compliance and Terminations-** As most, if not all residents, are aware on how I like to manage and give ALL households plenty of opportunity to comply with all aspects of the "House Rules", dwelling lease and all other policies BEFORE I proceed with lease terminations. Lease terminations will continue as applicable with any and all lease violations. I look at the arrest reports weekly to see if any residents have been arrested for anything. **Leases are being terminated for all repeated violations regardless if it's an arrest or if it is routinely paying rent late and/or having repeated and excessive "Outstanding Balances".** All violations will be given three (3) notices and then termination, NO EXCEPTIONS.
- 4. **-Monthly Pest Control-** I have a copy of the MSDS for the spray used in our units for Pest Control, posted on the bulletin board in the office lobby. If you have any questions or concerns regarding the Pest Control, feel free to come by the office and read the info provided. **Please be aware that every resident has a laminated copy of the Pest Control schedule taped inside their kitchen cabinet door. That serves as your 48-hour notice of entry for every scheduled Pest Control and filter change date. The ONLY reason you should have for maintenance to not enter your unit would be if you are sick. If you are sick and do not wish for maintenance to enter, you need to provide a written notice to the office 24 hours before date of entry or a phone call/message to the office letting us know BEFORE that date. If you fail to notify the**



office in advance, maintenance WILL enter your unit at that time and proceed with scheduled service. No more than one (1) consecutive scheduled Pest Control will be allowed to be missed as this will cause an infestation to occur and your lease may be terminated for Material Non-Compliance.

5. **-Resident Meetings-** All monthly resident meetings are scheduled for every 2nd Thursday of each month. The next scheduled meeting will be on **Thursday, December 11, 2025 at 3:00 p.m.** All meetings will be held in the BRHA community building located at 30 Ouida St. Bldg. G-1 Blue Ridge, GA. 30513. If no one is present after 10 minutes of the meeting starting, then I will end the meeting at that time. If this time is not conducive with your schedule, then please call the office to schedule a one-on-one meeting so we can discuss your concerns or comments.
6. **For Holiday Overnight Guests and PARKING (This is getting better and I thank you all for helping) – (Industrial Blvd. and Ouida St. Apartments Parking)** Households that have people staying there with my permission need to understand and inform all of the guests for that resident where to park their car during their stay. All apartments have 1 (ONE) designated parking space, if you need clarification, please let me know and I can help. All guests for any resident must use the guest parking spaces only, if you need clarification on where those spots are please contact me. If you have multiple cars and you are parking your “Extra” car in the guest parking then those residents’ guests can’t take or use up the other guests parking spots, that is not fair to any other resident or guest. Due to a limited number of spaces for everyone I do allow people (residents or guests) to use the **Loading zone ONLY to unload your car** to help with access to their unit. NOW, this should go without saying, residents and/or guests **cannot** use the Loading zone areas as parking spots at any point past 10 minutes maximum or they will have their car towed by me at your expense. This also goes without saying, there should absolutely never be any double-parking by residents and/or guests, or your vehicle will be towed. This isn’t usually an issue but there seems to be some misunderstanding of the rules with some residents. No one is above anyone else that lives here. With that being said, please be respectful of others during the holidays.

Parking at Ashe St. - For all Residents for the Ashe St. Apartments (702 – 712) - I have been approached by the Shuttle Bus Company and EMS concerning the on-street parking for just these apartments. They have informed me that when there is parking on both sides of the road, they have a hard time getting through that street. If your guests park on the left side of the street, I ask that you inform them to park completely out of the street so that they have access to get through at all times. **BE MINDFUL AND RESPECTFUL OF THE RESIDENTS THAT LIVE ON THAT STREET AND DO NOT HAVE YOUR GUESTS TAKE UP THE PARKING SPACES FOR THE RESIDENTS THAT LIVE IN THOSE UNITS.**

If you have any questions or concerns, please contact the office at 706-632-5742.

Thank You,
Traver Aiken
Executive Director

